

Major updates to BCL Communication and Technology Terms and Conditions.

June 2026

Update	Clause
Acceptance of Terms from usage of BCL Services;	1.1 (iii)
BCL's right to refuse unsupported products;	4.2
Update to end user responsibilities;	5.1
Update to password requirements in line with current multifactor authentication standards;	7.2
New cancelation policy;	11.7
New BCL testing and access policies;	18.2 18.8
Data sovereignty policies;	18.5 19.2 19.3
Updated termination clauses;	21.3
New data retention policies;	21.7
Acceptable use of AI: <ul style="list-style-type: none"> • The support of approved tools only; • Sensitive data restrictions; • The need for manual validation of information; • Compliance with laws and regulations; • Activity logging; • AI data retention; • Access and privacy; • Model training; • Modification or withdrawal of AI tools; • Data security; 	19 23.2(e) AUP Clause 7