

MICROSOFT ONLINE EMAIL HOSTING

1. Service Information

Exchange Online Email Hosting service is supplied by Microsoft using the Office 365 Online Services Platform.

Microsoft warrants that email data is stored in Microsoft Data Centres located in New South Wales and Victoria.

This service is available with an @vicbar.com.au email address.

Term

The subscription is valid for a fixed period of 12 months, payable annually in advance (non-refundable).

What's Included

- ✓ 50GB mailbox on Microsoft servers, accessible through a supported internet web browser or email client on a compatible device
- ✓ Enterprise email security, virus protection and protection against malicious hyperlinks
- ✓ Service Desk support during business hours for email related issues
- ✓ Multi device compatibility (desktops, laptops, smart phones and tablets)

What's Not Included

- Subscriptions to any additional desktop software such as Microsoft Office
- Email archiving
- Support for non-email related issues

2. Pricing Information

The annual subscription fee for a single mailbox on this service is \$60 per year (ex GST) payable in advance by BPOINT.

3. Connection Information

You can order a new email account by submitting an order form available on BCL website.

We will contact you when your order is accepted, and your account is ready for activation.

4. Other Information

The below minimum system requirements apply to this service.

Supported internet web browsers and email clients:

- [Office 365 Compatible Browsers](#)
- [Email Clients Compatible with Exchange Online](#)

The speed of your email service may vary due to factors such as the age of your device, version of software, your distance from the BCL network hub or location of your floor.

Devices connected by Wi-Fi may experience slower speeds than those connected by ethernet cable.

5. Terms & Conditions

The following terms and conditions apply to this service:

- [Microsoft Online Services Terms](#)
- [BCL Technology Terms & Conditions](#)

5. For more information please contact the BCL Service Desk.

 03 9225 8888

 servicedesk@vicbar.com.au

 www.bcl.net.au